

Quality Policy

Version – February 2025



Quality Policy

Purpose

At EHL Profiles Group, we are dedicated to delivering high-quality products and services that exceed customer expectations. This policy serves to clearly outline our commitment to excellence and sets guidelines for adherence to highest industry standards and continuous improvement.

Scope

This policy is applicable to all aspects of EHL Profiles Group operations, products, and services.

Our key principles:

1. Customer Focus

We prioritize customer needs and expectations, ensuring that our products and services consistently meet high standards of quality, reliability, and performance.

2. Compliance with Regulations and Standards

We adhere to all relevant laws, regulations, and governmental guidelines to ensure the highest quality and safety standards.

3. Supplier and Product Quality Assurance

We carefully select suppliers who provide high-quality products that meet our standards and conduct stringent incoming inspections to ensure that material deliveries meet quality requirements before use.

4. Product Handling Excellence

Our employees are trained and knowledgeable, ensuring that products are managed, stored, and handled with precision and care throughout the supply chain.

5. Logistics and Transportation

We collaborate with trusted logistics providers to ensure responsible transportation and continuously seek solutions to reduce environmental impact where possible.

6. Continuous Improvement and Innovation

We continuously improve our processes, products, and services through regular evaluation and refinement, while prioritizing innovation to stay ahead of industry changes.